



# Summer 2024 Studio Handbook Lesson Packages

Dr Bethany Turpin, DMA (she/they)  
bethanyturpinmusicstudio@gmail.com  
902-297-9945 (call or text)  
2 Seminary St, Yarmouth, NS

Hello and welcome to the studio!

I want to begin by acknowledging that this studio is in Mi'kma'ki, the ancestral and unceded territory of the Mi'kmaq People. I'm still learning about what this means, and I encourage you to do the same.

Being a student in the studio means having fun, exploring, singing or playing weird stuff, learning, and supporting your studio-mates. Do your best to come prepared and on time to your lessons.

Thank you so much for joining me and trusting me to help you with your musical development. Although I like to be light-hearted, don't be fooled! I take my job very seriously; I want us to have a great time together. In my studio, I aim to provide you the following

- the safest space that I can for artistic exploration, expression, celebration, learning, and mistakes
- to respect your autonomy as a person, artist, and singer
- to treat you with kindness, respect, and good faith
- to communicate if something is wrong, as clearly and kindly as I can

In return, I hope *you* will

- treat the studio and me with kindness, respect, and good faith
- read these policies, respect them, and ask questions if you have any
- bring your best self to your lessons, whatever that looks like on a given day
- communicate if something is wrong, as clearly and kindly as you can

This document has everything you need to know about taking lessons with the studio this term. Since the studio operates a little differently than other music studios, I want to ensure we're on the same page and that you have all the resources you need for a fun and productive time in my studio.

Sincerely,  
Bethany

## Expectations

We want to maintain a positive and respectful environment in the studio. To that end, everyone is expected to follow these principles:

**Respect:** Treat each other, including myself, with kindness, respect, and good faith. We value diversity and strive for inclusivity in our studio community.

**Communication:** If something is wrong or you have any concerns, please communicate with the studio as clearly and kindly as possible. Open and honest communication is key to resolving issues effectively.

**Preparation:** Come prepared and on time to your lessons. Bring all the necessary books and materials. We want to be able to use your lesson time to its full potential!

**Engagement:** Bring your best self to each lesson (whatever that looks like on a given day), embracing new challenges and stepping out of your comfort zone. Be prepared to take chances, make mistakes, sound weird, and grow through experimentation.

**Attendance and Punctuality:** Value your lesson time and be punctual. If you need to miss a lesson, please notify me in advance.

**Accessibility and Neurodiversity:** If you have any specific accessibility needs or considerations related to neurodiversity, please let me know. We strive to create an inclusive and accommodating environment for all students.

**Safer Space:** The studio is a safe and accepting space. Discriminatory comments or behavior will absolutely not be tolerated. We are committed to fostering an environment free from racism, ableism, homophobia, and any form of discrimination.

**Safety for Kids:** Please ensure your child has entered the house before leaving. If your child is under 12, please come into the studio to pick up your child.

## Lesson Packages

Lesson packages are **4 or 6 lessons**. You can choose from **50min** or **25min** lesson lengths.

- **4-Lesson Packages**
  - 50min is \$440 or two monthly payments of \$220
  - 25min is \$240 or two monthly payments of \$120
- **6-Lesson Packages**
  - 50min is \$660 or two monthly payments of \$330
  - 25min is \$360 or two monthly payments of \$180

Whatever lesson length you choose, you can expect to receive the following

- Lessons booked based on mutual availability which involve
  - Personalized warmups
  - Personalized repertoire selection
  - Personalized technical development
  - Goal development and accountability
  - Access to Bethany's enormous brain (all that school was for something!)
- Practice tracks (at teacher's discretion/abilities)
- A dedicated Dropbox folder for all your virtual studio materials (i.e. tracks, music, etc)
- The option to switch from in-person to online lessons on short notice

## How to Register for Lessons

- Purchase your package, then click "schedule" to see my availability and book a time that works for you.
  - [Click here to purchase a lesson package](#)
- You can book all the lessons at once or one at a time. Whatever works!

## Before Your First Lesson

- Read these policies (haha... but seriously)
- Think about what hopes and dreams you have for the term
- Brainstorm some songs you'd like to sing, you can make a playlist for us to listen to if you want!
- We use Zoom for online lessons. You'll receive a link via email on the morning of your online lesson.

## Invoicing & Cancellation

- Lesson packages are non-refundable. **If you decide to discontinue lessons or do not use all your lessons before August 30, you must pay the remainder of the tuition fee.**
- Lessons may be cancelled or rescheduled a minimum of 24hrs before the lesson.
- Lessons cancelled within 24hrs cannot be rescheduled or refunded.
- We use Acuity scheduling and Stripe payment processing.
- **We recommend that you create a profile through Acuity. It makes things easier if you need to change something (like your credit card number or your contact info)**

- If you choose to pay monthly, you will be charged automatically on the same day each month.
- Alternative methods of payment (i.e. cheque, cash, e-transfer) can be accepted if necessary.

## Studio Schedule & Important Dates

- **The studio will be open 12:30-6:30 for regular lessons Tuesday-Thursday from July 23 – August 30.** We will not be teaching at other times.

## Late to your lesson?

- If you arrive late to your lesson (it happens!) the lesson will still end on time.
- **If you're going to be more than 10mins late (for 25min lessons) or 15mins late (for 50min lessons) your lesson will be cancelled.**

## Other Lesson and Studio Info

- We have an open-door policy; guardians are welcome to attend any lesson at any time.
- Students can occasionally bring a friend to their lesson! Simply email me beforehand so I can prep.
- Penny the dog is often at the studio. She is a 10lb Shih Tzu who loves everyone. She doesn't shed and doesn't shed.
- **If the weather allows, please wait outside until your lesson time!**
- **If you see the "In Session" sign and it's your lesson time, come in!**

## The Studio is a Safer Space

We are fiercely and intensely committed to making lessons the safest space that we can. Racist, ableist, homophobic, or discriminatory comments of any kind will *absolutely not* be tolerated. We will *never* ask students to educate us on issues of race, racism, gender, sexuality, disability, or neurodiversity. If you notice something and want to help us do better, you are welcome to do so, but we deeply recognize that it is not the students' job to educate others on issues which affect them personally. The studio is a place of safety and acceptance.

## Communication and Office Hours

For non-urgent communications, please email me. For time-sensitive or urgent communications, please call or text. I try to answer non-urgent items within 48hrs during business hours. You can contact me the following ways:

- Email: [bethanyturpinmusicstudio@gmail.com](mailto:bethanyturpinmusicstudio@gmail.com)
- Phone: 902-297-9945 (call or text)
- Office Hours: Tuesday to Thursday: 11am - 7pm | Friday to Saturday: 11am - 5pm